



What's New in May 2018

4.13 Release

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May 2018 Release - Highlights



Net New

SAP Analytics Cloud, Adobe Cloud Platform
Apigee Integration, Snaplex upgrade window, Docker support for Groundplex

Enhanced Support

Snaps: Tableau v10.5, RabbitMQ Acknowledge, Parquet R/W support for WASB, ADLS, HDFS user impersonation for non-kerberized env, ServiceNow support for Jakarta
Platform: Ultra High Availability, Ultra Recovery

Security Updates

KMS integration for Redshift and S3
Snaplex IP Whitelisting



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Snap Updates

New: SAP Analytics Cloud Snap Pack

- **About:**

- SAP Analytics Cloud (SAC) is a unified SaaS solution offering comprehensive analytics capabilities – including planning, predictive analytics and business intelligence (BI)

- **Snaps provided:**

- Create, Read, Delete, Upsert

- **Benefit:**

- Snaplogic enables customers to seamlessly integrate various applications data providing real-time contextual information, ad-hoc reporting, and what-if analysis so they can make better decisions.

Use Cases: SAP Analytics Cloud

- Customer 360, revenue forecasting, operating margins.
- Track product and customer behavior to support personalized engagement (targeted offers and promotions).
- Cloud Initiative
 - On-prem to Cloud migration
 - Digital Transformation

Security and Performance: SAP Analytics Cloud Snap Pack snapLogic



- **Security:** OAuth2 Authentication with refresh token capability
- **Performance:** Batch capability is added.

New: Adobe Cloud Platform Snap Pack

- **About:**

- It is an integrated cloud platform to build campaigns and advertising, so users can gain intelligence about their customer's business

- **Snaps provided:**

- Read, Write (CSV, Parquet and XSD formats)

- **Benefit:**

- Using Snaplogic enables the centralization and standardization of customer data and content from any system to the Adobe Cloud Platform, providing the 360 degree view

Enhanced: Existing Snap Packs



- Tableau Snap Pack is now upgraded to support v10.5
- ServiceNow Snap Pack now supports Jakarta version
- New! RabbitMQ Acknowledge Snap
- KMS support for Redshift and S3
- HDFS Reader/Writer Snap to support user impersonation
- Parquet Reader/Writer to support Azure WASB and ADLS



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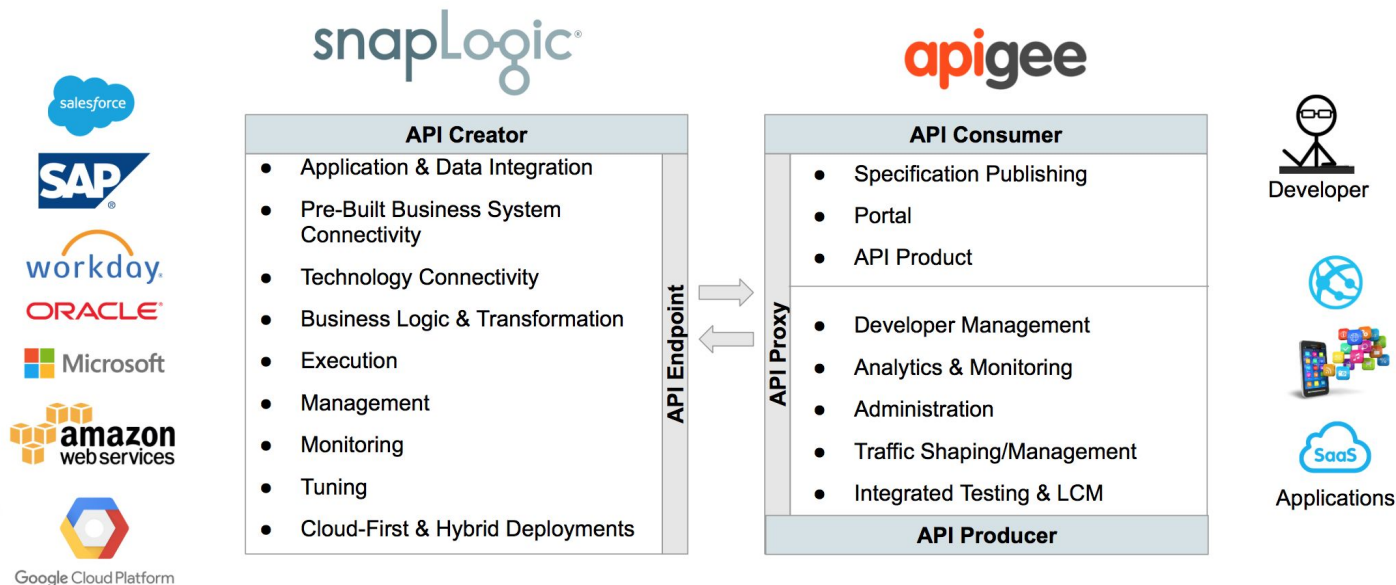
Demo



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Platform Updates

- Integrated workflow between SnapLogic and Apigee that:
 - Creates an API Proxy based on Triggered and/or Ultra tasks in a SnapLogic project
 - Creates an Apigee API Product
 - Creates Apigee Spec based on automatically generated OpenAPI (Swagger) document



New: Snaplex Upgrade Window



- **Present Challenge:**

- Business requirements and SLAs enforce the need for a zero downtime for business critical integration services

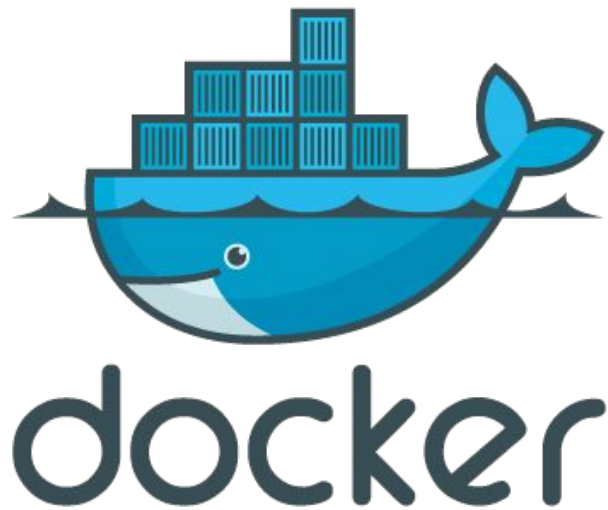
- **Solution:**

- With the 4.13 release, we allow customers to upgrade Snaplexes at a time of their convenience within a 4-week window
- As always, upgrading a Snaplex will trigger a rolling restart of all active JCCs
- In case of no customer action, all Snaplexes will be upgraded to the 4.13 version at the end of the 4-week window (June 9, 2018 in case of the 4.13 release)

- **Benefit(s):**

- This feature enables customers to choose an upgrade window for Snaplexes at a convenient time that is in line with their organization's policies

New: Containerization support with Docker



- **Present Challenge:**
 - Business requirements enforce the need for a Snaplex setup that is containerized for the purposes of reducing infrastructure costs and achieve a better ROI
- **Solution:**
 - With the 4.13 release, we allow customers to spin up JCC's using Docker images that are pre-built by snapLogic
 - This feature will only be supported for Groundplex
- **Benefit(s):**
 - Snaplex nodes can now be containerized, allowing customers to optimize their IT infrastructure

Platform Enhancements: Ultra (HA) support



- **Present Challenge:**

- Business requirements enforce the need for Ultra tasks to always be in a running state from the time of it's start-up
- Failure to start-up due to unavailability of snaplex is not an option

- **Solution:**

- With the 4.13 release, we allow duplication of Ultra tasks with a common "Alias" with the ability to choose an alternate Snaplex as part of the task definition
- Eliminates failures caused due to Snaplex being unavailable

- **Benefit(s):**

- High availability (HA) support for Ultra tasks, will trigger the failover functionality if a Snaplex becomes unavailable thereby ensuring business SLAs are met

Platform Enhancements: Ultra Message Recovery

- **Present Challenge:**

- Business requirements enforce the need to capture a (unprocessed) document sent to an Ultra pipeline in the event of a snap(s) failure

- **Solution:**

- With the 4.13 release, we offer the ability to capture incoming (unprocessed) document in the event of a snap failure(s) in an Ultra pipeline
- Customers will be responsible for storage (SFTP, S3, etc.,) to store unprocessed documents

- **Benefit(s):**

- This feature helps prevents data loss
- The captured document can then be re-processed when required



Security: Snaplex Whitelisting



- **Present Challenge:**
 - For security purpose, customers want to be able to limit the nodes (based on it's IP address) that may join a Snaplex
- **Solution:**
 - With the 4.13 release, we offer the ability to perform IP whitelisting to control the nodes that may be allowed to join a Snaplex
 - This feature will be supported only for Groundplex
- **Benefit(s):**
 - This feature helps improve security by allowing org admins to control the nodes that may join a Snaplex



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Demo

Q&A

Don't forget to register for the May 2018 Release webinar (May 17,2018):
<https://attendee.gotowebinar.com/register/5019239084839951618>



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Q & A



Thank You

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Enhanced Support: RabbitMQ Acknowledge Snap

- About RabbitMQ:
 - RabbitMQ is a message broker and supports message queuing and routing to various consumers
- Snaps provided:
 - Rabbit MQ Acknowledge Snap
- This Acknowledge Snap enables the customers to acknowledge the message from any part of the pipeline with options to recover, reject or acknowledge the message.